



- Getting around the Park -

# Visual Journey

What to expect when you visit Ally Pally Park

# Welcome to Alexandra Palace

Alexandra Park is a 196 acres park situated mostly on the hillside that provides a great day out for the family with over 7 thousand trees and loads of activities.

The area you are visiting looks like this. While most of the pathways are paved, you can find uncovered soakaways, various dirt and pebbled pathways leading around the park. There are also benches dotted around but our visitors also love lounging around on the grass.



You can enter the park through various step free entrances. The main entrances, on Alexandra Palace Way are from Wood Green and Muswell Hill. These routes are paved and require navigating a hill. Where access is not step free, we have alternative routes available.



At all main entrances, there are maps of the park and palace highlighting all of the areas/activities onsite. Throughout the Park, there are also various sign posts directing visitors.



# The Palace

Within Alexandra Park, you'll find the iconic People's Palace, Ally Pally.

**You can find Alexandra Palace on the very top of the hill, around 650 meters away from the main park entrances.**



**There is step free access onto and through the length (500 meters) of the Terrace. Step free access is via the East car park and the Slip Road on the west side of the building.**



**There are also two sets of stairs alongside the main road, Alexandra Palace Way, and one set of stairs on the west side of the Palace leading up to the South Terrace. There are 23 steps on each stairs.**



# Pitch & Putt

Nestled amongst the trees and hills of Alexandra Palace Park, the Pitch & Putt is ideal for a bit of friendly competition, getting people started in the game or just some plain old fun.

**The Pitch and Putt course is located on the East side of the Park. It is around 200 meters away from the main road and only has pedestrian access to the course through a paved road.**



**There is step free access to the Pitch and Putt hut and café. An accessible gender-neutral toilet is available to customers.**



**The course itself is also step free accessible but requires navigating through uneven hills covered by grass and patches of sand.**



# Go Ape

**A treetop adventure for all ages with a truly breath-taking view of London.**

**Go Ape is located on the East side of the Park, next to the Boating Lake. It is 300 meters away from the East car park and 500 meters away from Alexandra Palace Ice Rink bus stops.**



**An accessible pathway leads to the entrance of the course with some of the road being paved, with the rest being a dirt pathway.**



**The Go Ape course itself is not step free accessible. However, the Go Ape booking team is able to advise on suitability and provide assistance onsite.**



# The Boating Lake

Lakeside Boats offers a fantastic range of boats to choose from and a café with the view of the lake.

**The Boating Lake and Lakeside Café are situated on the East Side of the Palace. This area is completely step free accessible from the East car park (320 meters distance) or from the bus stops (maximum of 500 meters).**



**Access onto the boats is not step free accessible. However, staff are on hand to provide assistance, including providing buoyancy aids.**

**\*Pets and babies under 12 months old are not allowed onto the boats.**



**Fishing is permitted here at the further section of the lake. There are step free areas but some decks require a step.**



# Playgrounds

**There are two playgrounds located on our grounds: Children's Play Area and Little Dinosaurs.**

**The Children's Play Area is a fully fenced around, outdoors public playground that is located on the East side of the Palace by the Boating Lake. It is a maximum of 500 meters away from the bus stops.**



**The Little Dinosaurs is an indoor soft play centre for children with a garden enclosure. It is located on the west side of the Palace, a 320-meter distance away from the the Grove Car Park and W3 bus stops.**



**Access onto both playgrounds is completely step free accessible.**



# Garden Centre

The Garden Centre's delightful Victorian style greenhouse is one of the largest in London with a vast variety of plants.

The Garden centre is located on the west side of the Park, on the road leading down to Muswell Hill. This is what the entrance looks like. The closest bus stops are just in front of the entrance, a 140-meter distance away.



The pedestrian route is a step free accessible dirt road but it is not suitable for wheelchair users (not wide enough). Wheelchair users are able to use the paved road leading down to the entrance and car park.



The Garden Centre itself is fully step free accessible and has alternative routes where steps are required. There might be slight disruptions on the floors while staff are watering plants.



# Cafe's

There are various step free accessible cafés available around the Park and the Palace that also have accessible toilet facilities.

**Cafés are available at every activity listed, apart from Go Ape and playgrounds. The closest café to the Go Ape and Children's Play Area visitors is the Lakeside Café which is the furthest from the Go Ape with a 160 metres away.**



**The Phoenix Bar and Kitchen is located on the Palm Court side of the Palace on the South Terrace. There is a ramp located outside to provide step free access to the indoor seating area.**



**There is a café operating inside the East Court. There is also an additional bar open during events held in the East Court or in the Theatre. Access into the East Court is step free via a ramp outside the building.**



# Parking

There is onsite parking at the Palace. It is available to all visitors.

There is a parking lot available for the public, with blue badge parking spaces, on the east side of the Palace, at the East Car Park. Additional parking areas on both sides of the Palace, with more blue badge spaces are available on event days.



The Garden Centre has its own car park for their customers directly by the entrance or alternatively visitors are able to use the Grove Car Park that is around 320 metres step free distance away from the Garden Centre.



Car parks within the park operate between 6am and 7pm, 7 days a week. Spaces run on a first come, first served basis and cannot be reserved. We do have additional parking areas open during event days, but these are also expected to be busier.



# **- THE PEOPLE'S PALACE -**



**For further information please visit our website  
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